

dhm Plastics Ltd Quality Policy has been established and implemented with the full support and commitment of the Senior Leadership Team based at the Design, Manufacture and Distribution site in Lenham, Kent, who are also fully committed to reviewing and maintaining the Policy on at least an annual basis.

The Policy itself forms the framework upon which the Company Quality Objectives are set, which, in turn, are in line with, and appropriate to, the purpose and context of the business and its strategic direction.

dhm Plastics Ltd are fully committed to the Design, Manufacture and Distribution of its products to ensure conformity to satisfy not only the requirements of the relevant British and International Product Standards (where applicable), but also to satisfy the requirements of BS EN ISO 9001 in terms of its Quality Management System which, as with the Policy itself, is reviewed as part of an ongoing program of both Internal and External Auditing plans, as well as on an annual basis during Management Review, to ensure continual development and improvement are both being considered and achieved.

dhm Plastics Ltd have an absolute commitment to its customers to not only meet, but exceed their expectations, and for this reason, the Quality Policy and Quality Objectives are continually reviewed to ensure that this is the case.

Quality is built into each and every process at dhm Plastics Ltd through continuous improvement activities, and this, combined with efficient utilisation of resource and machinery, as well as clear communication of quality matters through engagement and empowerment of employees, ensures that all permanent and temporary staff, as well as contractors, are focussed on exceeding the companies Quality requirements.

This Quality Policy and the Quality Management System are issued with the full authority of the undersigned and all relating processes and procedures are mandatory unless nullified by contractual requirements.

Stan James  
Managing Director

26<sup>th</sup> February 2020

