



Quality policy

The dhm plastics ltd quality policy is a declared commitment to the design and manufacture of its products in a manner conforming to relevant British and International Standards and our customer requirements.

Fundamental to this approach is our commitment to meeting the requirements of BS EN ISO 9001: 2008.

We are committed to continually reviewing our quality objectives to exceed our customers' expectations and needs in everything we do. On an annual basis the continued suitability, adequacy and effectiveness of the Quality Management System is reviewed. Quality should be designed into every product and process and this is the responsibility of every employee.

As a result of the efficient management of resources, we aim to ensure that we achieve continuous improvement within all aspects of the business, which is measured through key performance indicators.

To support and reinforce this policy of ensuring continuous improvement activities within dhm plastics ltd, a structured system of departmental procedures has been developed and implemented.

The Quality Management System manual is issued with the full authority of the undersigned and all relating procedures are mandatory unless nullified by contractual requirements.



Kevin Lawson, Managing Director
March 2011

